

**041605T4SCM**

**SUPPLY CHAIN MANAGEMENT LEVEL 5**

**BUS/OS/SC/CR/02/5**

**Perform Warehousing Operations**

**November/December 2025**



**TVET CURRICULUM DEVELOPMENT, ASSESSMENT AND CERTIFICATION  
COUNCIL (TVET CDACC)**

**WRITTEN ASSESMENT**

**TIME:3 HOURS**

**INSTRUCTIONS TO CANDIDATE**

1. This paper consists of **TWO** sections: **A** and **B**.
2. Attempt **ALL** questions in section A.
3. Attempt question **ELEVEN** (11) and any other **TWO** (2) questions in section B.
4. Marks for each question are indicated in the brackets.
5. Candidates are provided with a separate attempt booklet
6. Do not write on the question paper

**This paper consists of FOUR (4) printed pages**  
**Candidates should check the question paper to ascertain that all pages are printed as**  
**indicated and that no questions are missing**

**SECTION A (40 MARKS)**

*Attempt ALL the questions in this section.*

1. You have been appointed as a store's manager in a large manufacturing company. State FOUR good storage requirements you should consider when classifying goods. (4 Marks)
2. As a warehouse officer, you are arranging goods after a major stock delivery. List FOUR ways you can arrange stored goods based on their categorization. (4 Marks)
3. Your organization has noted complaints of untidiness in the main warehouse. State FOUR practices that can be applied to ensure cleanliness and tidiness. (4 Marks)
4. During routine inspection, you discovered signs of pest infestation in the store. Name FOUR methods you can use to control storage pests. (4 Marks)
5. You have been asked to advise on methods of issuing goods from the warehouse. State FOUR advantages of using LIFO as a method of issuing. (4 Marks)
6. The warehouse department has received sensitive pharmaceutical products. Outline FOUR measures that should be taken to secure goods from damage. (4 Marks)
7. As a warehouse manager, you are reviewing compliance with government standards. List FOUR legal requirements related to warehousing operations. (4 Marks)
8. Your organization is planning to expand its warehouse capacity. State FOUR ways in which stock levels are related to storage space. (4 Marks)
9. You have been assigned to strengthen stock control systems in your organization. Give FOUR reasons why stocktaking and updating stock records is important. (4 Marks)
10. The stores department handles items such as electronics and gemstones. Identify FOUR categories of high-value goods that should be kept under locked cages. (4 Marks)

**SECTION B (60 MARKS)**

***Attempt question ELEVEN (11) and any other TWO (2) questions in this section.***

***Read the case study below and answer question Eleven (11)***

Kamili Distributors Ltd is a wholesale company dealing in electronics and household goods. The management has noticed congestion, pest infestation in some areas, theft of high-value items, and poor record-keeping. You have just been appointed warehouse supervisor and asked to present improvements.

11.

a) As the newly appointed warehouse supervisor at Kamili Distributors Ltd, explain FIVE measures the company can adopt to maintain effective stock records. (10 Marks)

b) As the newly appointed warehouse supervisor at Kamili Distributors Ltd, discuss FIVE methods the company can use to safeguard high-value goods in the warehouse. (10 Marks)

12.

Your organization is constructing a new warehouse and has asked for your technical recommendations for operational efficiency and worker safety.

a) As the warehouse design lead, explain FIVE key features of a good warehouse for efficient operations. (10 Marks)

b) As the safety officer for the new warehouse project, discuss FIVE reasons why safety and security are significant in warehouse operations. (10 Marks)

13.

An external auditor has requested a risk management plan for current warehouse operations because of recent losses and near-misses.

a) As the warehouse risk coordinator, describe FIVE risk assessment strategies that should be applied in warehouse management. (10 Marks)

b) Using the risk register you prepared Explain FIVE mitigation measures that can be adopted to address the identified risks in warehouse operations. (10 Marks)

14.

Senior management wants a training brief for new storekeepers highlighting practical storage practices and organization principles.

a) As the training coordinator, discuss FIVE benefits of adhering to good storage practices in warehouse management. (10 Marks)

b) As the lead trainer for storekeepers, describe FIVE advantages of proper arrangement and categorization of stored goods. (10 Marks)

easytvvet.com