

041605TSCM

SUPPLY CHAIN MANAGEMENT LEVEL 5

Distribute Stored Goods

BUS/OS/SC/CR/03/5

March/April 2026



**TVET CURRICULUM DEVELOPMENT, ASSESSMENT AND CERTIFICATION
COUNCIL (TVET CDACC)**

WRITTEN ASSESSMENT

TIME: 2 HOURS

INSTRUCTIONS TO CANDIDATE

1. This paper consists of **TWO** sections: **A** and **B**.
2. Answer **ALL** questions in section A.
3. Answer question **ELEVEN (11)** and any other **TWO (2)** questions in section B.
4. Marks for each question are indicated in the brackets.
5. Candidates are provided with a separate answer booklet
6. Do not write on the question paper.

This paper consists of FOUR (4) printed pages

Candidate should check the question paper to ascertain that all pages are printed as indicated and that no questions are missing.

SECTION A (40 MARKS)

Answer all questions in this section

1. Goods should be classified before transportation. List FOUR factors considered when classifying goods for distribution. (4 Marks)
2. You have been assigned to plan distribution of goods to customers. State FOUR reasons why mapping customers' location is important in distribution of goods. (4 Marks)
3. Before transporting goods, authorization must be obtained from relevant authorities. List FOUR documents that may be used to authorize movement of goods. (4 Marks)
4. Transport modes must be selected carefully when you want to move goods from one point to another. State FOUR modes of transport for goods distribution. (4 Marks)
5. You have been tasked to supervise Goods distribution from your organization. State FOUR responsibilities you are supposed to carry out as the supervisor during goods distribution. (4 Marks)
6. Different tracking systems are used in fleet management to enhance security of goods being transported. List FOUR vehicle tracking systems used in goods distribution. (4 Marks)
7. Planned transport routes must be followed during goods distribution. State FOUR benefits of adhering to planned routes. (4 Marks)
8. Goods must be delivered according to customers terms and conditions. Name FOUR conditions that guide delivery of goods to customers. (4 Marks)
9. Delivery notes must be approved before goods leave a store. State FOUR reasons why approval of delivery notes is important in goods distribution. (4 Marks)
10. After delivery of goods, different documents must be submitted to different offices in an organization. List FOUR benefits of submitting delivery documents. (4 Marks)

SECTION B: (60 MARKS)

Answer question ELEVEN (11) and Any TWO (2) questions in this section.

A logistics company operates a large warehouse that supplies goods to authorized customers. Before releasing goods, the distribution officer verifies customer authorization, plans transport routes, assigns suitable vehicles, and ensures that tracking systems are functional. During delivery, transport channels approved by the organization are strictly followed. After delivery, the officer confirms receipt of goods through signed delivery notes or electronic proof of delivery, updates inventory and distribution records, and reports any delays, damages, or discrepancies for corrective action. This ensures transparency, customer satisfaction, and effective control of the distribution process.

11.

- a) Explain SIX factors that should be considered when selecting transport mode for goods distribution. (12 Marks)
- b) Describe FOUR responsibilities of a distribution officer in ensuring safe, efficient and controlled delivery of goods in an organization. (8 Marks)

12. The warehouse supervisor plays a critical role in managing the distribution of goods across different locations. Effective logistics management requires careful planning of vehicle movements, strict adherence to safety protocols, and proper authorization procedures. This oversight ensures that the right materials reach the correct destination efficiently and without legal or safety violations.

- a) Explain FIVE reasons why seeking authority before movement of a transport fleet is important. (10 Marks)
- b) Discuss FIVE roles of a warehouse supervisor in organizing and managing distributions logistics. (10 Marks)

13. An organization distributes different types of goods including perishable items, fragile equipment, and high-value products. The distribution team must assign suitable means of transport for each category to ensure safe and efficient delivery to customers.

- a) Explain FIVE challenges an organization may face when distributing different categories of goods. (10 Marks)
- b) Explain FIVE benefits of monitoring transport systems during goods distributions. (10 Marks)

14. After goods are delivered to customers, the distribution officer ensures that delivery notes are approved and returned to the warehouse. These documents are reviewed and filed for record keeping and verification purposes.
- a) Discuss THREE ways in which proper filing and record-keeping of delivery documents supports warehouse and distribution operations (6 Marks)
 - b) Explain TWO contents of a delivery note (4 Marks)
 - c) Discuss FIVE consequences an organization may face if delivery notes are not approved and returned to the warehouse after customer deliveries. (10 Marks)