The Management University of Africa

Sponsored by the Kenya Institute of Management

DIPLOMA UNIVERSITY EXAMINATIONS

SCHOOL OF MANAGEMENT AND LEADERSHIP

DIPLOMA IN COMMUNITY HEALTH AND DEVELOPMENT

DHD 103 : HEALTH SYSTEMS AND STRENGTHENING

DATE: 5TH DECEMBER 2023

DURATION: 2 HOURS

MAXIMUM MARKS: 70

INSTRUCTIONS:

1. Write your registration number on the answer booklet.
2. **DO NOT** write on this question paper.
3. This paper contains **SIX (6)** questions.
4. Question **ONE** is compulsory.
5. Answer any other **FOUR** questions.
6. Question **ONE** carries **30 MARKS** and the rest carry **10 MARKS** each.
7. **Write all your answers in the Examination answer booklet provided.**

QUESTION ONE

Read the Case Study below carefully and answer the questions that follow:

Jamii Bora hospital is a county government health facility in Bora Sub-county. This facility operates during the day and admits only maternity cases. It operates the mother and child clinic and other outpatient services. It receives an average of 50 patients weekly but was built to see 100 patients per week. The total number of staff is 12 who include 1 medical doctor, 2 clinical officers 5 nurses, 1 accountant, 2 cashiers and 1 health records clerk. This number is lower than the expected target personnel of 30 staff. The hospital is currently facing challenges of inadequate amenities and drugs at the hospital, the lack of a hospital administrator who is not a health practitioner and embezzlement of funds. The population of Bora sub-county greatly depends on this hospital but from the patient records, their trust in the service delivery has greatly diminished. The Sub-county health director has ordered an evaluation of the hospital services, amenities and other resources to be conducted and has formed an interim board committee to oversee the evaluation exercise. The recommendation report will be analyzed and way forward looked into for order and integrity to be restored into the hospital.

Required:

a) Define the term health management **(2 MARKS)**
b) Explain FIVE functions of management that need to be in place in regards to the case study above. **(10 MARKS)**
c) Analyze THREE reasons why there is need for health regulations in the health sector. **(6 MARKS)**
d) With regards to the case study, discuss SIX types of resources for Jamii Bora Referral Hospital that should be allocated. **(12 MARKS)**

QUESTION TWO

Illustrate any FIVE components of the health system **(10 MARKS)**

QUESTION THREE

a) Mention FOUR key players in health systems strengthening. **(4 MARKS)**
b) Discuss THREE challenges of health care financing in Kenya. **(6 MARKS)**

QUESTION FOUR

Clearly outline FIVE elements of effective performance management. **(10 MARKS)**

QUESTION FIVE

Evaluate FIVE principles of leadership and governance in strengthening the health system. **(10 MARKS)**

QUESTION SIX

a) State FIVE characteristics of a functioning health system. **(5 MARKS)**
b) Formulate FIVE benefits of tracking and reporting expenditure. **(5 MARKS)**