

061004T4ICT

INFORMATION AND COMMUNICATION TECHNOLOGY (ICT) LEVEL 4

IT/0S/ICTA/CC/02/4

Install Computer Software

March/April 2026



**TVET CURRICULUM DEVELOPMENT, ASSESSMENT AND CERTIFICATION
COUNCIL (TVET CDACC)**

WRITTEN ASSESSMENT

TIME: 2 HOURS

INSTRUCTIONS TO CANDIDATE

1. This paper consists of **TWO** sections **A** and **B**.
2. Answer **ALL** the questions in each section.
3. Marks for each question are indicated in the brackets.
4. You are provided with a separate answer booklet to answer the questions.
5. Do not write on the question paper.

This paper consists of FOUR (4) printed pages.

**Candidate should check the question paper to ascertain that all pages
are printed as indicated and that no questions are missing.**

SECTION A (10 MARKS)

Answer ALL questions in this section

1. Software installation is? (1mark)
 - A. The act of making a program ready for execution
 - B. Step by step process of system setting
 - C. Performing service pack
 - D. The act of configuring a software

2. The following are application software except? (1mark)
 - A. Word processing software
 - B. Graphics software
 - C. Operating system software
 - D. Spreadsheets software

3. Software documentation is? (1mark)
 - A. Written text that accompanies computer software
 - B. Written text used to train the users on how to use a software
 - C. Written text that is used to test a software
 - D. Written text that is used when developing a software

4. _____ is a source of software installation files? (1 mark)
 - A. Central Processing Unit (CPU)
 - B. Random Access Memory (RAM)
 - C. Software developer's website
 - D. System unit

5. _____ controls the manner of interaction between the user and the operating system? (1 mark)
 - A. Screensaver
 - B. Platform
 - C. Language Translator
 - D. User interface

6. Renewing or changing software to a more recent one is known as _____ (1 mark)
- A. Downloading
 - B. Uploading
 - C. Upgrading
 - D. Downgrading
7. The following are computer requirements to be considered before installing computer software except? (1mark)
- A. Processor speed
 - B. System memory
 - C. Free storage space
 - D. Internet connectivity
8. Every computer requires _____ to run other programs. (1 mark)
- A. Antivirus.
 - B. Ms. Word
 - C. Mouse.
 - D. Operating system.
9. Software developed to meet the unique requirements of an organization is known as _____. (1 mark)
- A. Tailor-made
 - B. Mass-produced
 - C. Application software
 - D. General-purpose packages
10. The following are examples of system software except? (1mark)
- A. Word Processor
 - B. Language Translator
 - C. Utility Software
 - D. Communication Software

SECTION B (40 MARKS)

Answer ALL questions in this section

11. Highlight FOUR factors that influence the selection of software based on system resources and user needs. (4 marks)
12. A Technical Institute is planning on acquiring software for their students. List FOUR software acquisition methods they could use. (4 marks)
13. A technician installed software without a user manual. Explain TWO challenges he is likely to face. (4 marks)
14. State FOUR functions of Operating System. (4 marks)
15. State TWO types of software licenses. (2 marks)
16. Outline FOUR reasons for upgrading installed software (4 marks)
17. When installing software, there are usually different installation options that determine how the software is set up on your computer. Highlight FOUR installation options. (4 marks)
18. Before installing software it's normally recommended that one does backup for existing data. Give FOUR advantages of backing up data? (4 marks)
19. State TWO types of software testing carried out after installation. (2 marks)
20. State TWO methods that can be used to collect user feedback. (2 marks)
21. Explain TWO reasons why documenting user feedback is important. (2 marks)
22. Give four reasons for reading the software installation manual. (4 marks)