The Management University of Africa

Sponsored by the Kenya Institute of Management

UNDERGRADUATE UNIVERSITY EXAMINATIONS

SCHOOL OF MANAGEMENT AND LEADERSHIP

DEGREE OF BACHELOR OF COMMERCE

BCM 411: MANAGERIAL STATISTICS

DATE: 26TH JULY 2022

DURATION: 2 HOURS

MAXIMUM MARKS: 70

INSTRUCTIONS:

1. Write your registration number on the answer booklet.
2. **DO NOT** write on this question paper.
3. This paper contains **SIX (6)** questions.
4. Question **ONE** is compulsory.
5. Answer any other **THREE** questions.
6. Question **ONE** carries **25 MARKS** and the rest carry **15 MARKS** each.
7. **Write all your answers in the Examination answer booklet provided.**

QUESTION ONE

a. Discuss the application of statistics in business management. **(6 marks)**

b. List six characteristics of a normal probability distribution. **(3 marks)**

c. Two managers are asked to rank a group of employees in order of potential to eventually become top managers. The rankings are as follows:

Employees	Ranking by manager I	Ranking by manager II
A	10	9
B	2	4
C	1	2
D	4	3
E	3	1
F	6	5
G	5	6
H	8	8
I	7	7
J	9	10

Calculate the coefficient of rank correlation and comment on the value **(7 marks)**

d. An insurance company claims that it takes 2 weeks (14 days) on average to process an auto accident claim. The standard deviation is 6 days. To test the validity of this claim, an investigator randomly selected 36 people who recently filed claims. This sample revealed that it took the company an average of 16 days to process these claims. At the 1% level of significance, check if it takes the company more than 14 days on an average to process a claim **(9 marks)**

QUESTION TWO

a. Explain three reasons for sampling. **(3 marks)**

b. In order to estimate the amount of time in minutes that teller spends on a customer, a bank manager decided to observe 64 customers picked at random. The amount of time the teller spent on each customer was recorded. It was found that the sample

mean was 3.2 minutes with $S^2 = 1.44$ find a 98% confidence interval for the mean amount of time μ. **(8 marks)**

c. Differentiate between simple regression and multiple regression. **(4 marks)**

QUESTION THREE

a. Explain the properties of a good estimator **(6 marks)**

b. A manufacturer of automobile seats has a production line that produces an average of 100 seats per day. Because of new government regulations a new safety device has been installed, which the manufacturer believes will reduce average daily output. A random sample of 15 days output after the installation of the safety device is shown below:

93, 103, 95, 101, 91, 105, 96, 94, 101, 88, 98, 94, 101, 92, 95

Assuming that the daily output is normally distributed, is there sufficient evidence at the 5% significance level, to conclude that average daily output has decreased following the installation of the safety device? **(9 marks)**

QUESTION FOUR

A sample of eight employees is taken from the production department of a light engineering factory. The following data relate to the number of weeks experience in the wiring of components and the number of components which were rejected as unsatisfactory over a one week period.

Employee	A	B	C	D	E	F	G	H
Weeks of experience	4	5	7	9	10	11	12	14
Number of rejects	21	22	15	18	14	14	11	13

a) Find the least squares regression line by identifying the appropriate dependent and independent variable. **(8 marks)**

b) Interpret the meaning of the values of β_0 and β_1 calculated above **(2 marks)**

c) Predict the number of rejects you would expect from an employee with one week of experience. **(1 mark)**

d) Compute the coefficient of correlation and coefficient of determination and interpret their values. **(4 marks)**

QUESTION FIVE

a) Explain the difference in the following terminologies used in managerial statistics.

i. A Parameter and statistic **(2 marks)**

ii. Point Estimate and Interval Estimate. **(2 marks)**

iii. Continuous variable and discrete variable **(2 marks)**

iv. Inferential and descriptive statistics **(2 marks)**

b) A bank wishing to determine the average amount of time a customer must wait to be served took a random sample of 100 customers and found that the mean waiting time was 7.2 minutes. Assuming that the population standard deviation is known to be 15 minutes, find the 90% confidence interval estimate of the mean waiting time for all the bank's customers. **(7 marks)**

QUESTION SIX

Four salesmen were posted in different areas by a company. The number of units sold by them is given below:

A	20	23	28	29
B	25	32	30	21
C	23	28	35	18
D	15	21	19	25

On the basis of this information, can it be concluded that there is a significant difference in the performance of the salesmen? ($\alpha = 0.05$) **(15 marks)**

FORMULAS

Mean $= \frac{\sum X}{n}$ Mean, $= \frac{\Sigma FX}{\Sigma F}$ Z-Formula $= \frac{\text{Mean Value}}{\text{standard deviation}}$

Mode $= L + \frac{F1}{F1_+F2} \times I$ or Mode $= L + \left(\frac{D_1}{D_1+D_2}\right).c$

Median, $X_d = L + \frac{i}{F}(m - c)$ or Median $= L + \left(\frac{\frac{N}{2} - F_{m-1}}{f_m}\right).c$

Variance $= \frac{\Sigma F(X - \text{mean})^2}{\Sigma F}$ or Variance, $S^2 = \frac{\sum fx^2}{\sum f} - \bar{x}^2$

Standard deviation $= \sqrt{\frac{\Sigma F(x - mean)^2}{\Sigma F}}$ or

Standard deviation, $S = \sqrt{\frac{\sum fx^2}{\sum f} - \bar{x}^2}$

$CV = \frac{SD}{\text{Mean}} \times 100$ $SKp = 3 \times \frac{(\text{mean} - \text{median})}{\text{Standard deviation}}$

$S = P(1 + r\,n)$ $S = P(1 + r)^n$

$L_P = \frac{\sum q_0 p_n}{\sum q_0 p_0} \times 100$ $L_Q = \frac{\sum p_0 q_n}{\sum p_0 q_0} \times 100$ $P_P = \frac{\sum q_n p_n}{\sum q_n p_0} \times 100$

$P_Q = \frac{\sum p_n q_n}{\sum p_n q_0} \times 100$ $F_P = \sqrt{L_P \times P_P}$ $F_Q = \sqrt{L_Q \times P_Q}$

$x = \frac{-b \pm \sqrt{b^2 - 4ac}}{2a}$ $r = \frac{n\sum xy - \sum x \sum y}{\sqrt{n\sum x^2 - (\sum x)^2} \times \sqrt{n\sum y^2 - (\sum y)^2}}$

$R = 1 - \frac{6\sum d^2}{n(n^2 - 1)}$ Regression equation y on x, $y = a + bx$

$$a = \frac{\sum y - b\sum x}{n} \qquad b = \frac{n\sum xy - \sum x \sum y}{n\sum x^2 - \left(\sum x\right)^2}$$

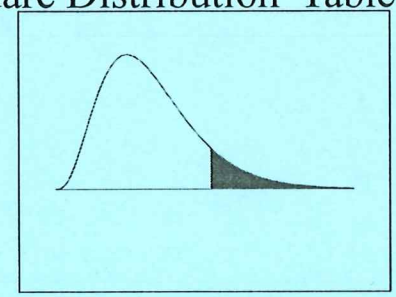
Standard Normal Distribution Table

z	.00	.01	.02	.03	.04	.05	.06	.07	.08	.09
0.0	.0000	.0040	.0080	.0120	.0160	.0199	.0239	.0279	.0319	.0359
0.1	.0398	.0438	.0478	.0517	.0557	.0596	.0636	.0675	.0714	.0753
0.2	.0793	.0832	.0871	.0910	.0948	.0987	.1026	.1064	.1103	.1141
0.3	.1179	.1217	.1255	.1293	.1331	.1368	.1406	.1443	.1480	.1517
0.4	.1554	.1591	.1628	.1664	.1700	.1736	.1772	.1808	.1844	.1879
0.5	.1915	.1950	.1985	.2019	.2054	.2088	.2123	.2157	.2190	.2224
0.6	.2257	.2291	.2324	.2357	.2389	.2422	.2454	.2486	.2517	.2549
0.7	.2580	.2611	.2642	.2673	.2704	.2734	.2764	.2794	.2823	.2852
0.8	.2881	.2910	.2939	.2967	.2995	.3023	.3051	.3078	.3106	.3133
0.9	.3159	.3186	.3212	.3238	.3264	.3289	.3315	.3340	.3365	.3389
1.0	.3413	.3438	.3461	.3485	.3508	.3531	.3554	.3577	.3599	.3621
1.1	.3643	.3665	.3686	.3708	.3729	.3749	.3770	.3790	.3810	.3830
1.2	.3849	.3869	.3888	.3907	.3925	.3944	.3962	.3980	.3997	.4015
1.3	.4032	.4049	.4066	.4082	.4099	.4115	.4131	.4147	.4162	.4177
1.4	.4192	.4207	.4222	.4236	.4251	.4265	.4279	.4292	.4306	.4319
1.5	.4332	.4345	.4357	.4370	.4382	.4394	.4406	.4418	.4429	.4441
1.6	.4452	.4463	.4474	.4484	.4495	.4505	.4515	.4525	.4535	.4545
1.7	.4554	.4564	.4573	.4582	.4591	.4599	.4608	.4616	.4625	.4633
1.8	.4641	.4649	.4656	.4664	.4671	.4678	.4686	.4693	.4699	.4706
1.9	.4713	.4719	.4726	.4732	.4738	.4744	.4750	.4756	.4761	.4767
2.0	.4772	.4778	.4783	.4788	.4793	.4798	.4803	.4808	.4812	.4817
2.1	.4821	.4826	.4830	.4834	.4838	.4842	.4846	.4850	.4854	.4857
2.2	.4861	.4864	.4868	.4871	.4875	.4878	.4881	.4884	.4887	.4890
2.3	.4893	.4896	.4898	.4901	.4904	.4906	.4909	.4911	.4913	.4916
2.4	.4918	.4920	.4922	.4925	.4927	.4929	.4931	.4932	.4934	.4936
2.5	.4938	.4940	.4941	.4943	.4945	.4946	.4948	.4949	.4951	.4952
2.6	.4953	.4955	.4956	.4957	.4959	.4960	.4961	.4962	.4963	.4964
2.7	.4965	.4966	.4967	.4968	.4969	.4970	.4971	.4972	.4973	.4974
2.8	.4974	.4975	.4976	.4977	.4977	.4978	.4979	.4979	.4980	.4981
2.9	.4981	.4982	.4982	.4983	.4984	.4984	.4985	.4985	.4986	.4986
3.0	.4987	.4987	.4987	.4988	.4988	.4989	.4989	.4989	.4990	.4990
3.1	.4990	.4991	.4991	.4991	.4992	.4992	.4992	.4992	.4993	.4993
3.2	.4993	.4993	.4994	.4994	.4994	.4994	.4994	.4995	.4995	.4995
3.3	.4995	.4995	.4995	.4996	.4996	.4996	.4996	.4996	.4996	.4997
3.4	.4997	.4997	.4997	.4997	.4997	.4997	.4997	.4997	.4997	.4998
3.5	.4998	.4998	.4998	.4998	.4998	.4998	.4998	.4998	.4998	.4998

t distribution critical values

	Upper-tail probability p											
df	.25	.20	.15	.10	.05	.025	.02	.01	.005	.0025	.001	.0005
1	1.000	1.376	1.963	3.078	6.314	12.71	15.89	31.82	63.66	127.3	318.3	636.6
2	0.816	1.061	1.386	1.886	2.920	4.303	4.849	6.965	9.925	14.09	22.33	31.60
3	0.765	0.978	1.250	1.638	2.353	3.182	3.482	4.541	5.841	7.453	10.21	12.92
4	0.741	0.941	1.190	1.533	2.132	2.776	2.999	3.747	4.604	5.598	7.173	8.610
5	0.727	0.920	1.156	1.476	2.015	2.571	2.757	3.365	4.032	4.773	5.893	6.869
6	0.718	0.906	1.134	1.440	1.943	2.447	2.612	3.143	3.707	4.317	5.208	5.959
7	0.711	0.896	1.119	1.415	1.895	2.365	2.517	2.998	3.499	4.029	4.785	5.408
8	0.706	0.889	1.108	1.397	1.860	2.306	2.449	2.896	3.355	3.833	4.501	5.041
9	0.703	0.883	1.100	1.383	1.833	2.262	2.398	2.821	3.250	3.690	4.297	4.781
10	0.700	0.879	1.093	1.372	1.812	2.228	2.359	2.764	3.169	3.581	4.144	4.587
11	0.697	0.876	1.088	1.363	1.796	2.201	2.328	2.718	3.106	3.497	4.025	4.437
12	0.695	0.873	1.083	1.356	1.782	2.179	2.303	2.681	3.055	3.428	3.930	4.318
13	0.694	0.870	1.079	1.350	1.771	2.160	2.282	2.650	3.012	3.372	3.852	4.221
14	0.692	0.868	1.076	1.345	1.761	2.145	2.264	2.624	2.977	3.326	3.787	4.140
15	0.691	0.866	1.074	1.341	1.753	2.131	2.249	2.602	2.947	3.286	3.733	4.073
16	0.690	0.865	1.071	1.337	1.746	2.120	2.235	2.583	2.921	3.252	3.686	4.015
17	0.689	0.863	1.069	1.333	1.740	2.110	2.224	2.567	2.898	3.222	3.646	3.965
18	0.688	0.862	1.067	1.330	1.734	2.101	2.214	2.552	2.878	3.197	3.611	3.922
19	0.688	0.861	1.066	1.328	1.729	2.093	2.205	2.539	2.861	3.174	3.579	3.883
20	0.687	0.860	1.064	1.325	1.725	2.086	2.197	2.528	2.845	3.153	3.552	3.850
21	0.686	0.859	1.063	1.323	1.721	2.080	2.189	2.518	2.831	3.135	3.527	3.819
22	0.686	0.858	1.061	1.321	1.717	2.074	2.183	2.508	2.819	3.119	3.505	3.792
23	0.685	0.858	1.060	1.319	1.714	2.069	2.177	2.500	2.807	3.104	3.485	3.768
24	0.685	0.857	1.059	1.318	1.711	2.064	2.172	2.492	2.797	3.091	3.467	3.745
25	0.684	0.856	1.058	1.316	1.708	2.060	2.167	2.485	2.787	3.078	3.450	3.725
26	0.684	0.856	1.058	1.315	1.706	2.056	2.162	2.479	2.779	3.067	3.435	3.707
27	0.684	0.855	1.057	1.314	1.703	2.052	2.158	2.473	2.771	3.057	3.421	3.690
28	0.683	0.855	1.056	1.313	1.701	2.048	2.154	2.467	2.763	3.047	3.408	3.674
29	0.683	0.854	1.055	1.311	1.699	2.045	2.150	2.462	2.756	3.038	3.396	3.659
30	0.683	0.854	1.055	1.310	1.697	2.042	2.147	2.457	2.750	3.030	3.385	3.646
40	0.681	0.851	1.050	1.303	1.684	2.021	2.123	2.423	2.704	2.971	3.307	3.551
50	0.679	0.849	1.047	1.299	1.676	2.009	2.109	2.403	2.678	2.937	3.261	3.496
60	0.679	0.848	1.045	1.296	1.671	2.000	2.099	2.390	2.660	2.915	3.232	3.460
80	0.678	0.846	1.043	1.292	1.664	1.990	2.088	2.374	2.639	2.887	3.195	3.416
100	0.677	0.845	1.042	1.290	1.660	1.984	2.081	2.364	2.626	2.871	3.174	3.390
1000	0.675	0.842	1.037	1.282	1.646	1.962	2.056	2.330	2.581	2.813	3.098	3.300
z^*	0.674	0.841	1.036	1.282	1.645	1.960	2.054	2.326	2.576	2.807	3.091	3.291
	50%	60%	70%	80%	90%	95%	96%	98%	99%	99.5%	99.8%	99.9%
	Confidence level C											

Square Distribution Table



The shaded area is equal to α for $\chi^2 = \chi^2_\alpha$.

df	$\chi^2_{.995}$	$\chi^2_{.990}$	$\chi^2_{.975}$	$\chi^2_{.950}$	$\chi^2_{.900}$	χ^2	χ^2	χ^2	χ^2	χ^2
1	0.000	0.000	0.001	0.004	0.016	2.706	3.841	5.024	6.635	7.879
2	0.010	0.020	0.051	0.103	0.211	4.605	5.991	7.378	9.210	10.597
3	0.072	0.115	0.216	0.352	0.584	6.251	7.815	9.348	11.345	12.838
4	0.207	0.297	0.484	0.711	1.064	7.779	9.488	11.143	13.277	14.860
5	0.412	0.554	0.831	1.145	1.610	9.236	11.070	12.833	15.086	16.750
6	0.676	0.872	1.237	1.635	2.204	10.645	12.592	14.449	16.812	18.548
7	0.989	1.239	1.690	2.167	2.833	12.017	14.067	16.013	18.475	20.278
8	1.344	1.646	2.180	2.733	3.490	13.362	15.507	17.535	20.090	21.955
9	1.735	2.088	2.700	3.325	4.168	14.684	16.919	19.023	21.666	23.589
10	2.156	2.558	3.247	3.940	4.865	15.987	18.307	20.483	23.209	25.188
11	2.603	3.053	3.816	4.575	5.578	17.275	19.675	21.920	24.725	26.757
12	3.074	3.571	4.404	5.226	6.304	18.549	21.026	23.337	26.217	28.300
13	3.565	4.107	5.009	5.892	7.042	19.812	22.362	24.736	27.688	29.819
14	4.075	4.660	5.629	6.571	7.790	21.064	23.685	26.119	29.141	31.319
15	4.601	5.229	6.262	7.261	8.547	22.307	24.996	27.488	30.578	32.801
16	5.142	5.812	6.908	7.962	9.312	23.542	26.296	28.845	32.000	34.267
17	5.697	6.408	7.564	8.672	10.085	24.769	27.587	30.191	33.409	35.718
18	6.265	7.015	8.231	9.390	10.865	25.989	28.869	31.526	34.805	37.156
19	6.844	7.633	8.907	10.117	11.651	27.204	30.144	32.852	36.191	38.582
20	7.434	8.260	9.591	10.851	12.443	28.412	31.410	34.170	37.566	39.997
21	8.034	8.897	10.283	11.591	13.240	29.615	32.671	35.479	38.932	41.401
22	8.643	9.542	10.982	12.338	14.041	30,813	33.924	36.781	40.289	42.796
23	9.260	10.196	11.689	13.091	14.848	32.007	35.172	38.076	41.638	44.181
24	9.886	10.856	12.401	13.848	15.659	33.196	36.415	39.364	42.980	45.559
25	10.520	11.524	13.120	14.611	16.473	34.382	37.652	40.646	44.314	46.928
26	11.160	12.198	13.844	15.379	17.292	35.563	38.885	41.923	45.642	48.290
27	11.808	12.879	14.573	16.151	18.114	36.741	40.113	43.195	46.963	49.645
28	12.461	13.565	15.308	16.928	18.939	37.916	41.337	44.461	48.278	50.993
29	13.121	14.256	16.047	17.708	19.768	39.087	42.557	45.722	49.588	52.336
30	13.787	14.953	16.791	18.493	20.599	40.256	43.773	46.979	50.892	53.672
40	20.707	22.164	24.433	26.509	29.051	51.805	55.758	59.342	63.691	66.766
50	27.991	29.707	32.357	34.764	37.689	63.167	67.505	71.420	76.154	79.490
60	35.534	37.485	40.482	43.188	46.459	74.397	79.082	83.298	88.379	91.952
70	43.275	45.442	48.758	51.739	55.329	85.527	90.531	95.023	100.425	104.215
80	51.172	53.540	57.153	60.391	64.278	96.578	101.879	106.629	112.329	116.321
90	59.196	61.754	65.647	69.126	73.291	107.565	113.145	118.136	124.116	128.299
100	67.328	70.065	74.222	77.929	82.358	118.498	124.342	129.561	135.807	140.169